

Exceed Expectations by using Digital Technology

Georgiana Johnson

Customer Experience and Sales Manager - NZ



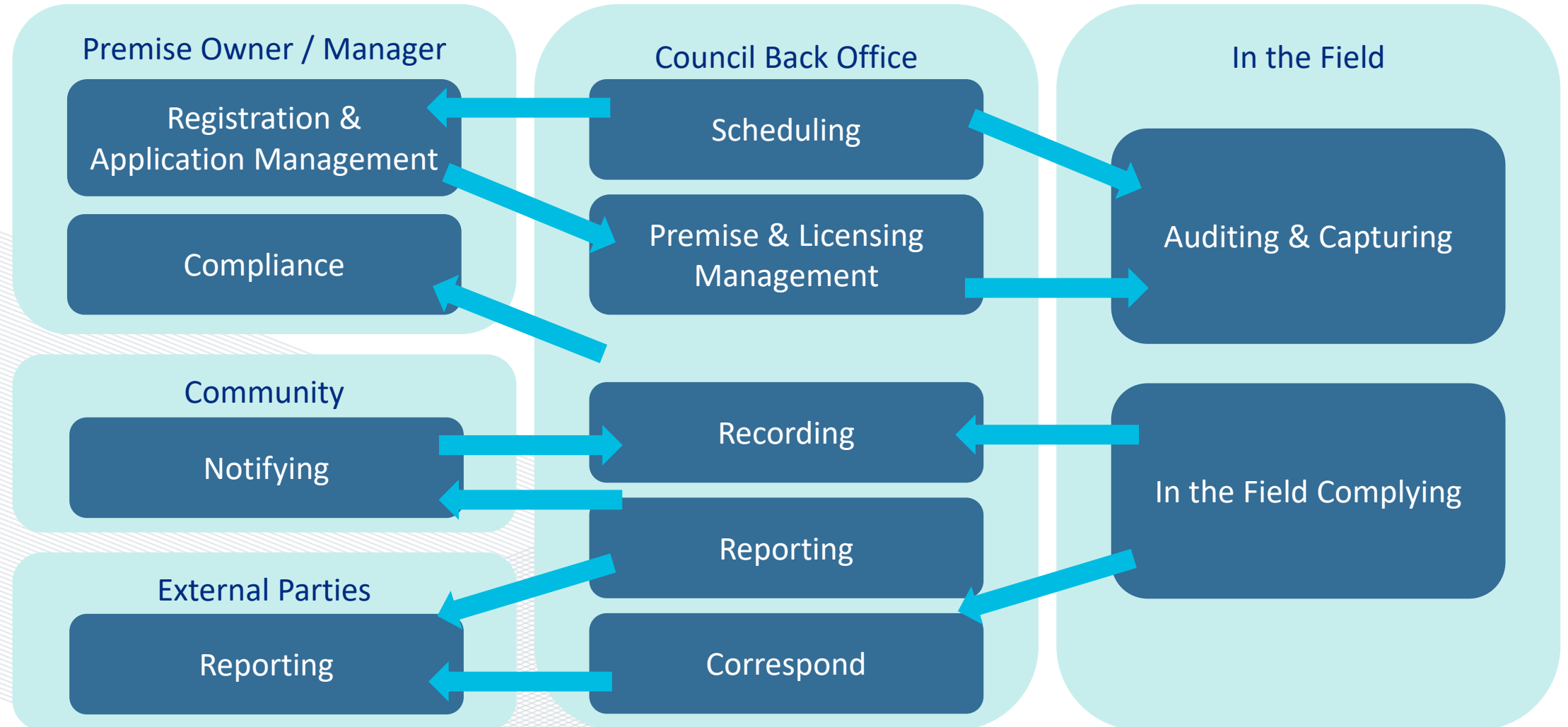


Let's Think Process



And how we innovate, collaborate and facilitate

The Parties, The Process,



Biggest Burdens

Constraints users and their customers face when completing their day to day work

- Demand on data
- Complexity in process and reporting
- Handling the process across different stakeholders
- Double handling of information
- Accessibility
- Inconsistencies
- Visibility

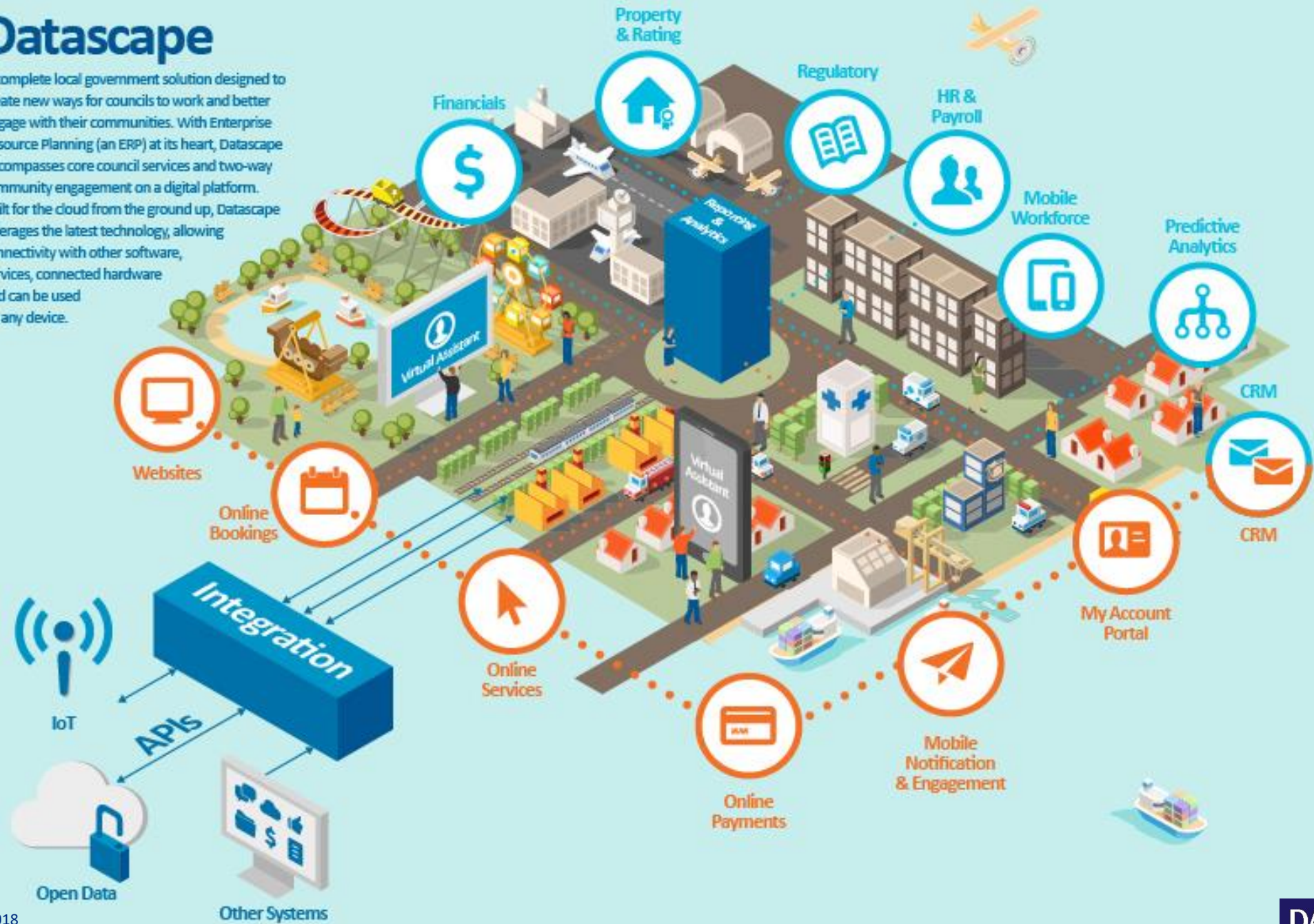
Benefits of Technology

Enabling technology to help do the heavy loadings

- Make processes more efficient and effective
- Easier coordinate for monitoring management
- Assist in decision making
- Enable continuous process improvement
- Improve customer service
- Allow more transparency and agility in the flow of information
- Deliver information more valuable to the customer and community
- Reduce admin effort
- Decrease risk

Datascape

A complete local government solution designed to create new ways for councils to work and better engage with their communities. With Enterprise Resource Planning (an ERP) at its heart, Datascape encompasses core council services and two-way community engagement on a digital platform. Built for the cloud from the ground up, Datascape leverages the latest technology, allowing connectivity with other software, services, connected hardware and can be used on any device.

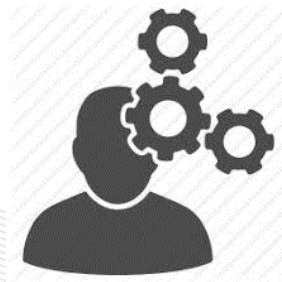


Local Government Solutions



Online Capture

- Customer Portal & Payment
- Responsive Design
- Dynamic Form Capture



Back Office

- Scheduling
- Notifying
- Updating



Field Capture

- Designed for Field Collection
- Automated Reporting
- Disconnected



Paperless Application Management

Transforming your paper forms into easy digital capture

Managers Certificate (New or Renewal)

Applicant Details

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- ✓ Application Information
- Applicant Details
- 3 Training and Experience
- 4 Questionnaire
- 5 Supporting Documentation
- 6 Declaration
- 7 Summary
- 8 Confirmation

Applicant Details

* - indicates required field.

To The Secretary, Taupo District Licensing Committee. Application for a managers certificate is made in accordance with the details set out below:

Cancel

<< Back

CONTENT

SERVICES

MOBILE

BOOKINGS

PAYMENTS

COMMS

USERS

DATAKOM Sphere

waimakariri.admin Logout

Type: Record of Verification Field Workers: All Field Workers Filtered by: Commercial, Health Required Competency: Any Search

Wednesday, 21 March 2018 < > Select Date: 60

Field Worker	Craig Gillard	Alex Robertson	Craig Smith	DatacomDeveloper	Georgiana	Inspector
Competency	No booking yet	No booking yet	No booking yet	No booking yet	No booking yet	No booking yet
09:00 - 10:00						
10:00 - 11:00	Busy					
11:00 - 12:00						
12:00 - 13:00	Busy					
13:00 - 14:00	Busy					
14:00 - 15:00		Busy	1:30p.m. - 2:30p.m.			
15:00 - 16:00						
16:00 - 17:00						
17:00 - 18:00						
18:00 - 19:00						

Environmental Services in the Field

Seamlessly integrated for scheduling and capturing

- Record of verification
- Simple, safe and suitable
- Camping grounds
- Hairdressers
- Food hygiene
- Swimming pool fencing audit
- Building warrant of fitness
- Mortuary / funeral
- Licensing premises – alcohol

Pushing Public Notifications



Some Scenarios For Use

Services	Public Safety	Infrastructure	Engagement	Community
Animal Control	Emergency Preparedness	Facilities Upgrades & Works	Surveys	Issue Reporting
Meetings – Council & Community	Emergency Recovery	Roadworks & Closures	Feedback	Ideas & Suggestions
Rubbish & Recycling	Fire Permits & Restrictions	Water Information & Restrictions	Community Priorities	Notified Consents & Licenses
Rates Payments	Health & Safety Warnings	Water Outages	Planning Consultations	Ground Closures
Biosecurity Operations	Water Quality Alerts	Unplanned & Planned Shutdowns	Testing New Concepts	Local Events

Collaborative Approach

Enabling sharing between councils

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DATAKOM Sphere

hamilton | Logout

Applications Configuration Dashboard My Tasks

Content System

Dialogues Forms Viewers Email Templates PDF Templates Output Templates Fees Lists Other Content

Dialogues are multi-step wizards that are used to present services to customers. They are also used as containers for Mobile Capture and Booking forms.

☒ Include Published ☒ Include Draft ☐ Include Old Versions

All Categories

Name	Prefix	Created By	Effective From	Effective To	Version
1.Commercial Building Pre Line Inspection		Bryan Miles	08/06/2015		v1
Admin Inspection Booking		DataPort	24/06/2013		v1
AEC - Area Patrol		hamilton	23/03/2015		v1
AEC Form		Bryan Miles	09/04/2015		v1
AEC Test Form		Bryan Miles	(draft)		v1
AECU - Dog - Attack/Rushing Inspection		Anastasia MacIntyre	17/11/2015		v1

Hamilton City Council

All Clients
Auckland Council
Environment Southland
Gisborne District Council
Hamilton City Council
Hamilton City Council - Facilities
Horizons Regional Council
Marlborough District Council
Napier City Council
Northland Regional Council
Otago Regional Council
Palmerston North
Queenstown Lakes District Council
South Waikato District Council
Taranaki Regional Council
Taupo District Council
Tauranga City Council
Timaru District Council
Waikato Regional Council
Wanganui District Council

[Edit](#) | [Publishing](#) | [New Version](#) | [Copy](#)

[Edit](#) | [Publishing](#) | [New Version](#) | [Copy](#)

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Shared Platform, Shared Costs

- Shared infrastructure and license costs
- One version – support is not compromised
- Sharing of ongoing development costs
- Council can create and maintain services – no programming
- Forms, emails, PDFs, integration through configuration
- Copy configuration from another council
- Growing customer base driving new features and new templates
- A growing user community to leverage

Case Study

Mobile Capture streamlines food safety inspections for Dunedin City Council



Council Size :

677 Employees

Population:

120,000

Solution :

Mobile Capture Environmental Services

For more information go to

www.datacomlocalgovt.co.nz/success-stories.aspx