Going Mobile

Gaining efficiencies in the public sector



Veronica Lee-Thompson, Auckland Council



- The Food Act 2014
- Audit/verification vs Inspection
- Future 'recognition' status
- ISO 17020 accreditation





To deliver benefits against our strategic outcomes





How?

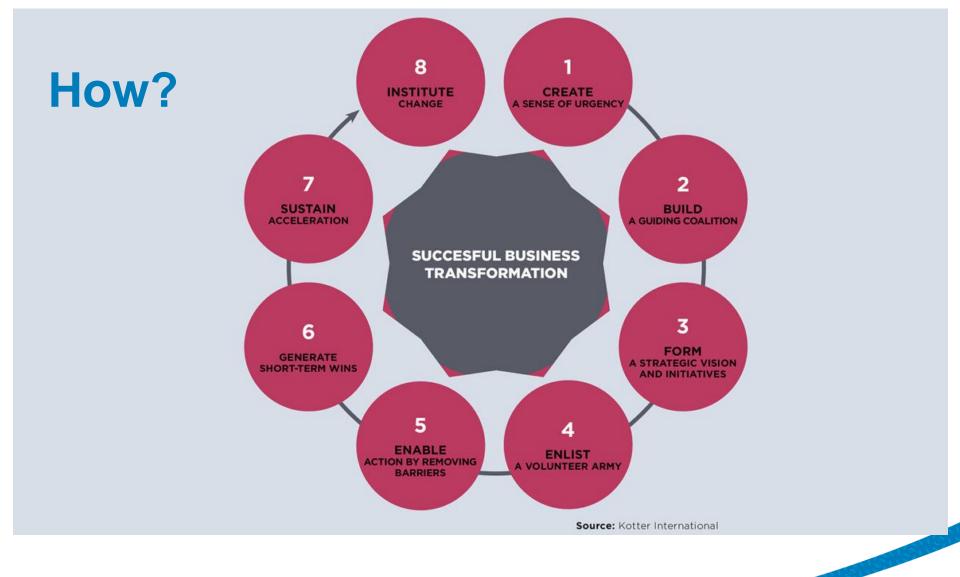
- Tablet
- 3g capable



• Mobile forms and digital documents- GoFormz

goformz

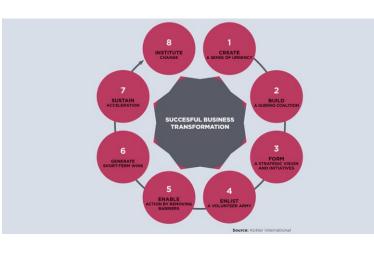






Generating Short-Term Wins

- Creation of short term goals
- Success as a motivator for further change
- Acknowledgement of success



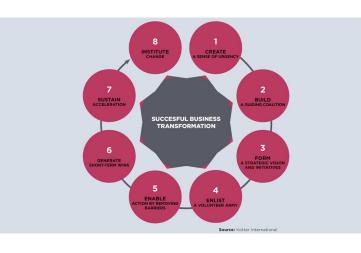


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Sustaining acceleration

- More forms created
- Improvements to our existing forms
- More wins!





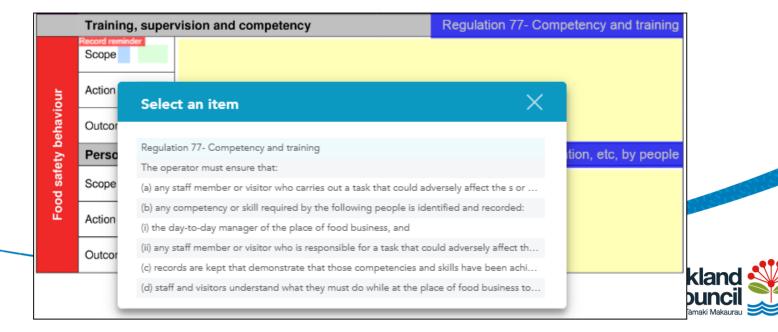
Institute change: Our achievements

- Time saving
- Learning
- Accreditation

ENVIRONMENTAL HEALTH NATIONAL PROGRAMME QUIZ



14. The operator repacks lollies into small bags for resale. The lollies are displayed for sale on the shelves along with other confectionary.
a. Do these re-packed lollies require labelling?
a. Yes
b. No
b. What legislation provides your answer?
a. The Food Act 2014
b. Food Regulations 2015
c. Food Notice: Requirements for Food Control Plans and National Programmes May 2017
d. Australia New Zealand Food Standards Code



The importance of these achievements

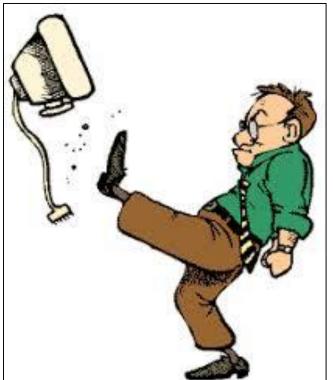
- Resilient
- Productive
- Competitive





Problems we have encountered

- Different rates of learning
- We want more more more!
- Business operators...

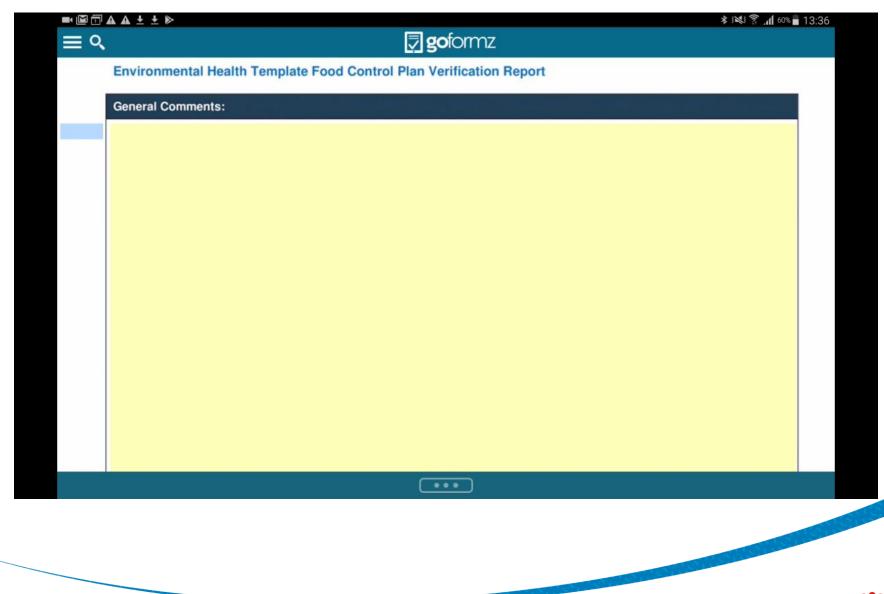




Where next?

- Roll-out of mobile technology across License and Regulatory Compliance
- Use of data to drive our focus
- Review to Improve- group workshops







Any questions?

